

Technical Information about Ordering Recycled Plastic Artificial Lumber

We can provide artificial lumber posts, planks and boards to you in full lengths, or we can cut it to your requirements.

Before you request a quote, please read the following guidance notes to help you find the easiest and most economical way to have your order transported.

There are four main considerations:

- 1. Speed of shipping:** Lumber purchased in full lengths will generally be dispatched the fastest, as it doesn't need to pass through our workshop. However, it will occupy three pallets-worth of space in a wagon at a cost of around £60 per pallet space. The lead time for cut lumber varies according to the volume of work we have passing through our workshop. As such, if you're working to a tight schedule, we'd recommend giving the office a call to check on timescales.
- 2. Access:** If you have restricted access to your property and will be unable to accept delivery by articulated truck, then your delivery can be made in a smaller vehicle. This smaller truck will be around the same size as a small bin lorry. Such vehicles can only offload via a tail-lift, so you must ensure that no item on your order exceeds 2000mm in length (see notes on offloading).
- 3. Cost:** As mentioned above, the more pallet spaces your order occupies, the more your delivery will cost. Planning your project and carefully considering the lengths of lumber you work with can make considerable savings.
 - 1200mm – 1 pallet space
 - 2400mm – 2 pallet spaces
 - 3600mm – 3 pallet spaces
- 4. Offloading:** The maximum length which can fit on a tail-lift is 2000mm. If there is one piece of lumber on your order which exceeds 2000mm, you will be responsible for offloading the entire order yourself, via the curtain-side of the vehicle. Offloading will require either the use of a forklift, or manual "handballing". If you wish to handball, please note that you will not be permitted access to the flatbed of the vehicle and you will need to offload from ground level. Due to drivers' time constraints, two able-bodied people are required for every 50 pieces of lumber in an order.

The golden rule for the most economical and easy-to-handle delivery is this – keep all of your lengths at 1200mm or less, wherever possible. If you do this, you'll only pay for one pallet space (weight-dependent), your order can be taillifted to the ground and it'll fit in a small truck. That's why we designed our raised bed kits around 1000mm panels.

In order to provide you with a quote for cut lumber, we will need a cutting list with measurements in metric units.

We operate rather like a timber yard, so will need a code, a quantity and lengths. We regret that we are not able to design on your behalf, or to interpret sketches, technical drawings, photographs or written descriptions.